

Adult Safeguarding

Update for Wokingham Health Overview and Scrutiny Committee
25th September 2012

Population - 2011/12:

- 600,000
- 60,000 adult attendances to the A&E Department
- 79,000 adult admissions
- 31,334 adults over 65 years admitted
- 20 adults over 65 years admitted due to alcohol use
- 234 adults admitted with learning disability
- 6,000 babies born
- Work force 4900

Vulnerable adults

Elderly

- acute illness/injury, frail elderly with chronic illnesses, confusion, dementia
- access most of the services we provide

Adults with learning disabilities

- acute illness/injury, with chronic or complex health needs
- access all of the services we provide

Adults with mental health needs

- acute illness/injury – needing crisis mental health assessment
- access all of the services we provide

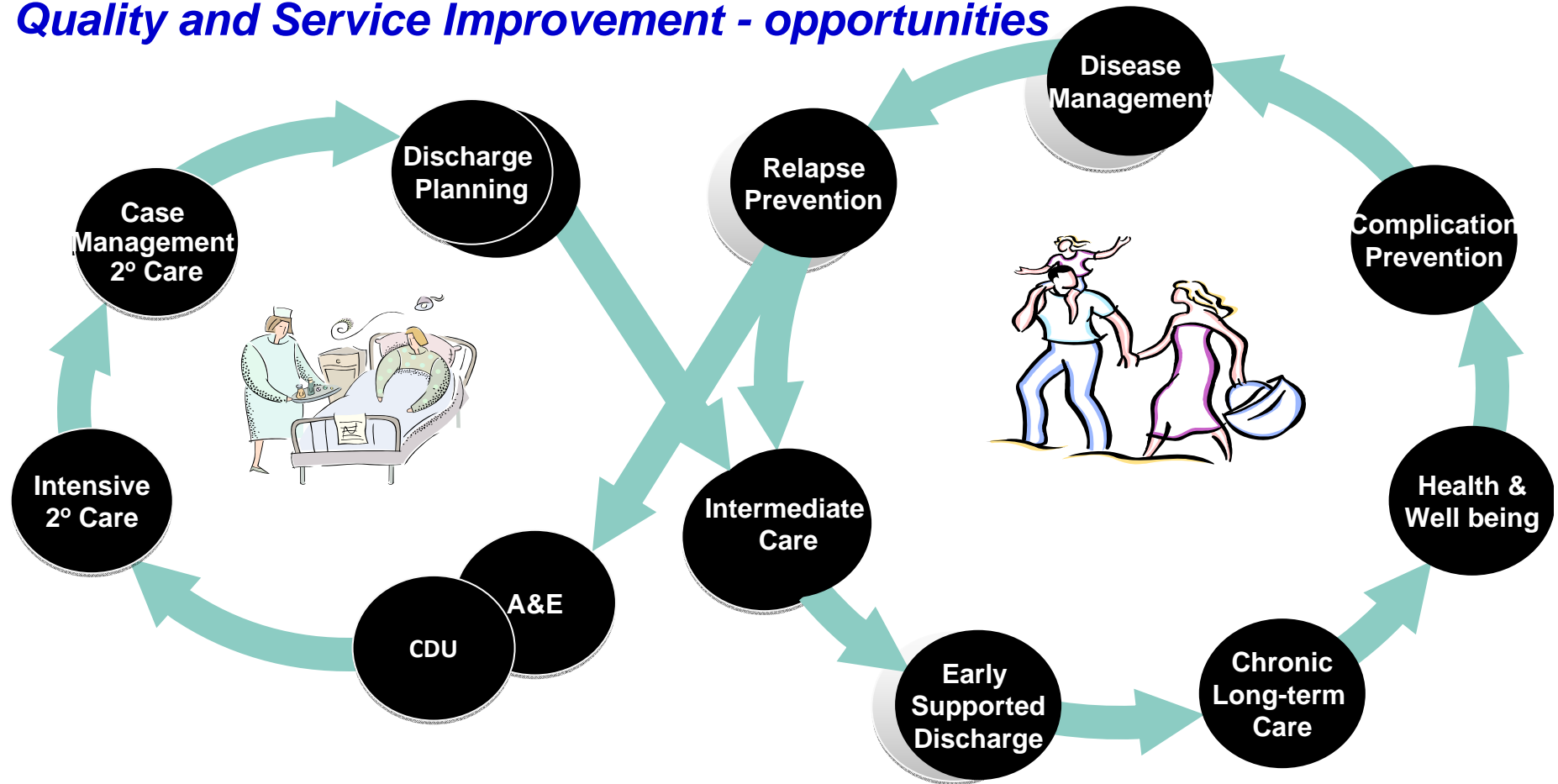
Systems and processes – examples of training and information

- Recognition of abuse or risk of abuse and referral to adult social care
- Mental capacity assessments and best interest assessments
- Reasonable adjustments
- Deprivation of Liberty Safeguards - DoLS
- Prevent – risk of radicalisation

Systems and processes – examples of listening, learning and acting

- Safeguarding alerts
- CQC alerts
- Executive walkabouts - patient safety and patient experience

Quality and Service Improvement - opportunities



Quality and Service Improvement – with partners

- Admission avoidance
- Dementia care
- Reducing delayed discharges
- Partnership meetings with 30 Berkshire care homes
- Engagement coffee mornings for clients with learning disability, carers and families supported by local Mencap
- Project Search – young adults with learning disability, skills for work
- Review of mental health crisis service
- Review of older persons mental health service
- Review of alcohol service

Challenges

- Demographics – rise in frail elderly with multiple chronic illnesses and dementia
- Demographics – rise in young adults with chronic and complex health needs and learning disability
- Financial climate
- The Health and Social Care Act, 2012
- CCGs, Health and Well Being Boards
- Arrangements to secure children's and adult safeguarding in the future NHS
<http://www.commissioningboard.nhs.uk/files/2012/09/interim-safeguarding.pdf>
- Six unitary authorities in Berkshire + South Oxfordshire + Hampshire

People, relationships and culture

Communication, kindness, patience, care, compassion, courage, challenge



The 'Golden Rule' if this was your Mum, Dad, Son or Daughter

Questions?